



AVALON HOUSING

We believe that housing is a basic human right.

At Avalon, we help provide our community's most vulnerable citizens find housing without pre-conditions. We provide them essential support services to help them stay in their homes that include; permanently affordable housing, a community to belong to, individual services grounded in compassion, dignity, and a radical acceptance of all. With these supports, we can end homelessness in Washtenaw County.

Avalon follows these core service principles:

Housing First

We offer housing to those who need it most, with no pre-conditions. We then provide a broad array of supports to help them stay housed. We practice harm reduction to engage and support people on their individual path to recovery.

Enhanced Property Management

At Avalon, our property management and services teams have the same goal – preventing eviction. They work together to engage our tenants, meet their needs, and keep them housed.

Community Building

Building community is one of Avalon's core values and perhaps the most important thing we do. We believe in the power of community to reduce isolation, foster hope, and increase self-determination.

Harm Reduction

We meet our clients where they are and do not impose pre-conditions – such as sobriety – for them to receive housing and support services. Instead, we provide targeted support and resources to lessen the potential negative consequences that may be associated with their actions and behaviors.

Person-Centered

Every individual has the right to maximize their independence, choose how supportive services can help them, and they have gifts and contributions to make to the community. We honor and consider an individual's choices and preferences, even if we ultimately can't grant them.

Trauma-Informed

We understand that trauma is very prevalent in the lives of many people, including our clients and staff. Trauma-informed care is a strengths-based framework which emphasizes physical, psychological, and emotional safety. It intentionally creates opportunities to rebuild a sense of control, empowerment, and optimism.

Peer-Integrated

Avalon integrates Peer Support Specialists and people with lived experience across the range of our agency. The shared, lived experiences of peers provides a knowledge, understanding, and support that cannot be otherwise found. Peer supports are frequent, ongoing, accessible, and flexible.

Continuously Improving

We strive to continuously improve in all that we do. We use data, evidence, and outcome information to prioritize our needs, identify areas of weakness, stay in line with current best practices, and track our success.